

## How do I access support?

Please feel free to contact us directly by telephone at school to request a call back or arrange an appointment.

You can also talk to your children's teacher, a member of school staff you feel comfortable with, the office staff or one of the members of our senior leadership team who are out on the playground daily.

We hold regular Parent in Partnership sessions in school where we provide information, support and guidance.

You can also look at our parent signpost board outside reception for local contacts and support.

## Contact us

A2175@taw.org.uk

Tel: 01952 386210

## Safeguarding

Aqueduct School is committed to safeguarding and promoting the welfare of our children and families.

If you have any concerns regarding the welfare of a child and / or require support but do not feel able to speak to us at school then please contact Family Connect on 01952 385385 or go to

Family Connect ([familyconnecttelford.co.uk](http://familyconnecttelford.co.uk))

### Our Safeguarding Leads are:

Tammy Lockley (Head)

Jo Clarke (Deputy Head)

Lisa Batchelor (Inclusion Support Manager)

Ash Palin (Assistant Head)

Cara Duppa (Early Years Manager)

Safeguarding Governor is Louise Aubrey

All contactable via the school

A2175@taw.org.uk

Tel. 01952 386210

## Aqueduct Primary School Early Help Offer

Essential Guide  
2022/2023



## What is Early Help?

It is what our school can provide which will enable families to access further services that can provide specific, targeted support. There are lots of reasons families choose Early Help support, we are not here to judge you, to tell you what to do or pretend we can solve all of the challenges that you face. We will, however, work alongside you, support you and do whatever we can to help you and your family achieve the best possible outcomes.

## Who is support for?

Anyone who has a child that attends our school. All support is confidential and the level of engagement is controlled by the family.



## What can I have support for?

We will try to help with whatever need you have, or if we cannot help, provide guidance and support to access services which can. You may be looking for extra help because you are:

- Caring for a child with additional needs.
- Worried about a young person's behaviour.
- Affected by domestic abuse.
- Worrying about housing or finances and how that is affecting you.
- Affected by drugs, alcohol or crime.
- Experiencing some other form of difficulties.

## Who offers the support?

Lisa Batchelor (Inclusion Support Manager)

Stacey Mann (SENDCO)

Laura Barton (Family Support Worker)

Kay Brophy (Mental Health Practitioner)

Jo Clarke (Deputy Head and Mental Health Lead)

Kay Brophy is in school on a Tuesday and Laura Barton is in school on a Wednesday.

## What does support look like?

Each support package is tailored to your family's needs. Initially, we will talk to you and arrange either an appointment at school, a home visit or telephone call. It maybe that initially you just need to talk to someone about the situation. If further steps need to be taken, then we will work with you to create an action plan of the support and this will be reviewed regularly.