



As we now use Arbor's In-app messages for First Aid notifications please follow the steps below to ensure you are receiving and notified of all messages:

TO ENSURE PARENTS ARE RECEIVING ALL NOTIFICATIONS & IN-APP MESSAGES IN ARBOR

Please download the Arbor App straight to your phone using the QR codes below:

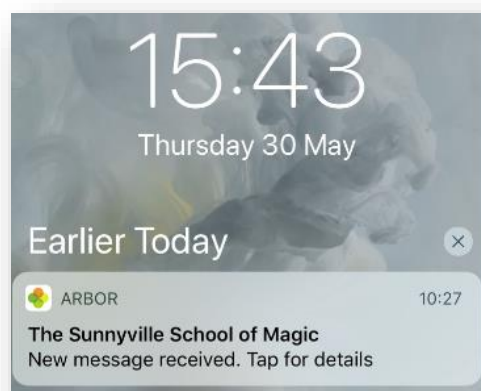


Using the Arbor App rather than the desktop version means that you will be able to receive in-app message notifications to your phone.

To start receiving the in-app messages from Arbor, parents need to enable push notifications on their phones:

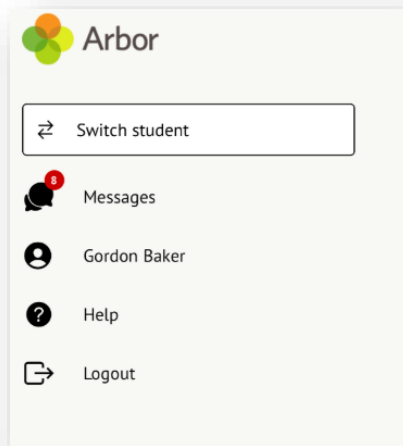
- Android:** Go to Settings > Apps > Arbor > Notifications, and toggle the slider to turn them on.
- iOS:** Allow notifications when prompted during app download, or later via Settings > Arbor > Notifications.

Once you have enabled notifications you will receive Push Notifications such as below when we send a message:



Tap the notification and log into the app to be able to view the message.

In the App, you'll see a notification at the bottom right of your screen. Click this notification, then click Messages to see your messages.



All new messages are marked as 'NEW' and are written in bold. Read messages will be written in normal text.

Click the message to view it.

